



# **Skyward Student Information System**

Parent Academy Presentation 1/25/20

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Orange County Public Schools



# Skyward Summary

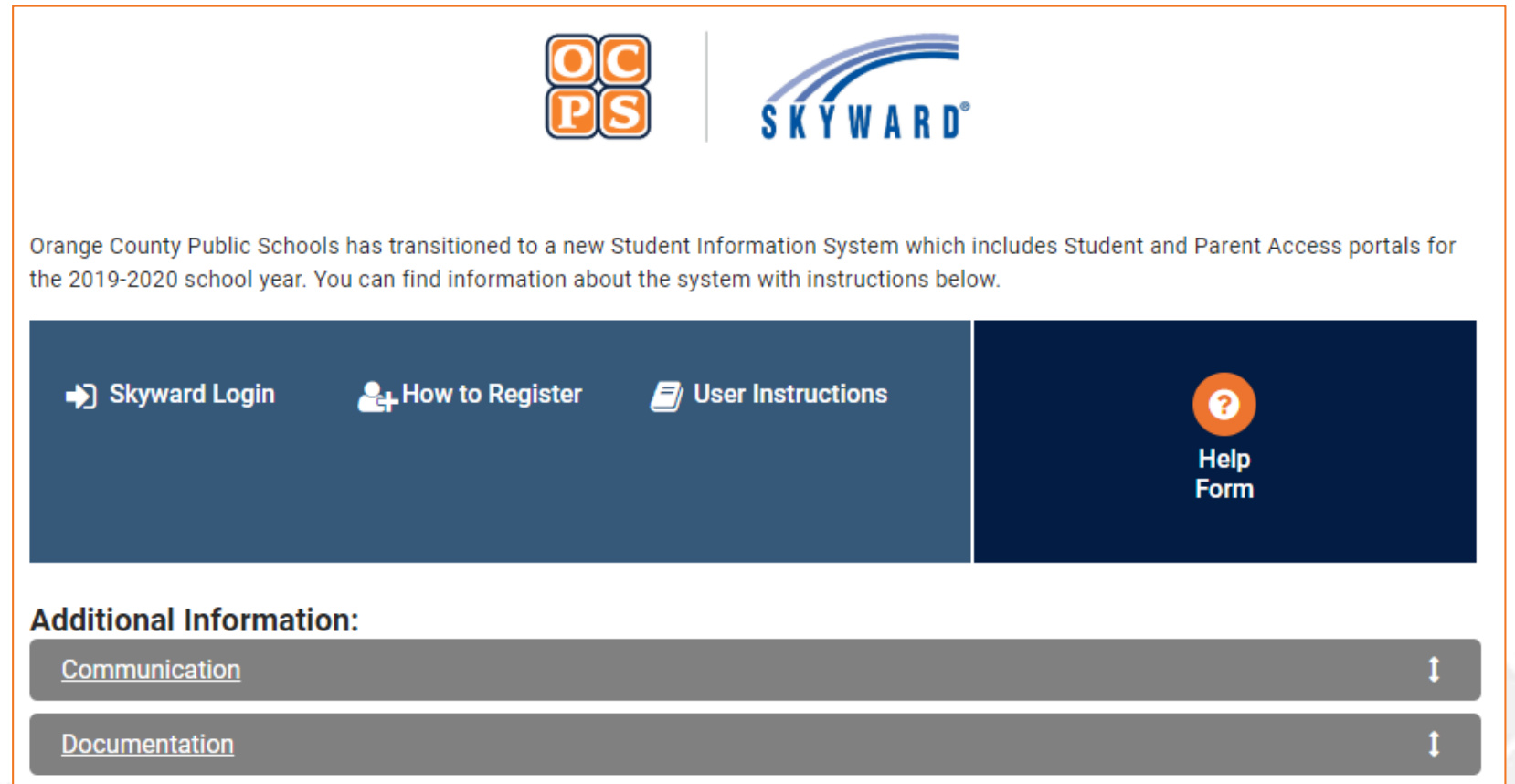
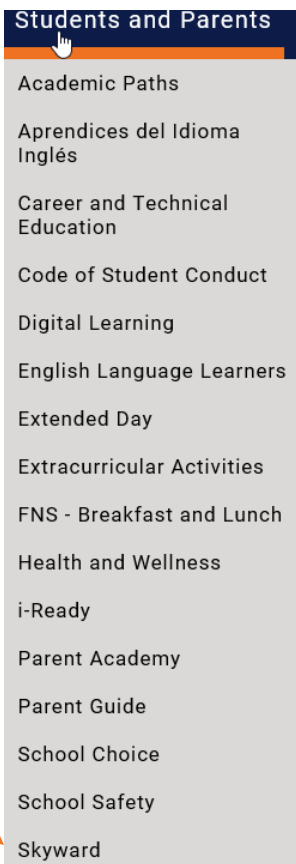
- This replaced the Progress Book system from prior years – Parent Access.
- There is a new look to report cards, progress reports, printed schedules and letters, but they contain the same information
- New system has the same purposes - attendance, grades and other student data
- Used by over 30 districts in Florida and over 2,000 across the world – we are their largest customer
- Canvas, School Messenger, School Pay will remain.
- Issues with parents getting into Skyward Family Access will be covered at the end of the presentation.

# Summary of Family Access

- “Family Access” is the Skyward parent portal – available to parents & guardians
- “Student Access” is the Skyward student portal – available to students
- System went live for parents on 8/7/19
- To date, over 442,000 parents have logged into the system – this includes over 36,000 unique (parent counted only 1 time)

# Parent/Guardian Skyward Website

- Skyward website is under Parents and Students on main OCPS web page – this is where you go for ALL Skyward information



# LaunchPad & Family Access

- LaunchPad controls your access to parent/guardian OCPS systems like Canvas, Skyward Family Access (and other systems in the future)
- Registering and logging into LaunchPad is like logging into Facebook to get to other apps.
- Improved security technology over our previous systems
  - LaunchPad has very tight security where the cell # or email address MUST match exactly what is entered in Skyward
  - This controls what students each parent/guardian sees
- LaunchPad is also referred to as the “OCPS Parent Portal”

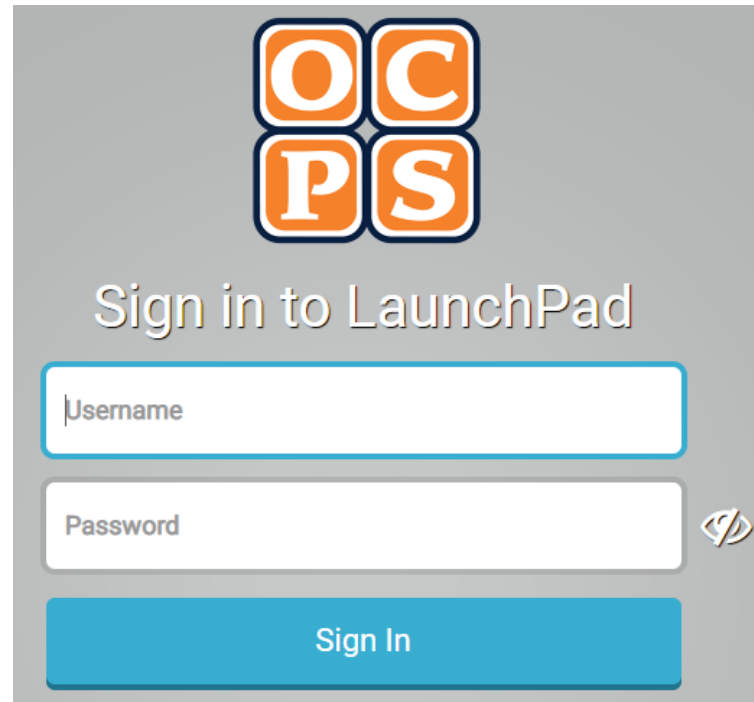
# System Access

- Parent & guardians will log into Skyward automatically using LaunchPad
- Skyward can be accessed using a phone or web browser on a computer
- Process:
  - School enters student & parent/guardian data into Skyward
  - 1-2 days later, student's parent/guardian can setup their account in LaunchPad
  - Once in LaunchPad, click on the Skyward icon to automatically log in
  - Usernames for LaunchPad are either the cell # or email address
  - Passwords can be reset through LaunchPad (not Skyward)
  - Additional contacts can then gain access once guardian/emergency forms are completed by the school

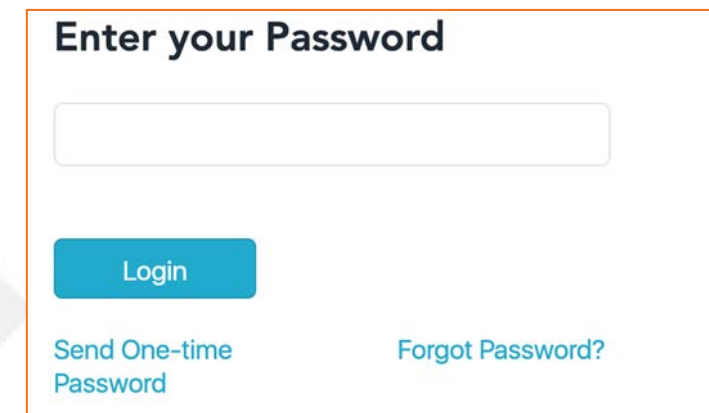
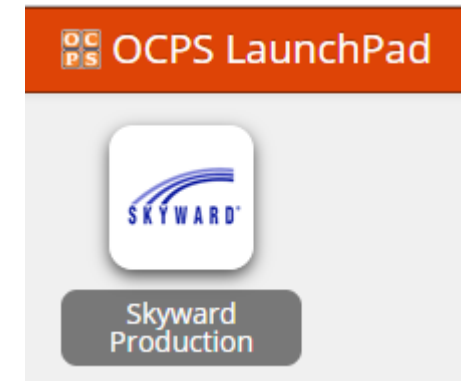
# LaunchPad

<http://parents.classlink.com/ocps>

- LaunchPad is the system and ClassLink is the vendor



The image shows the OCPS LaunchPad sign-in interface. At the top, the OCPS logo is displayed in a 2x2 grid. Below the logo, the text "Sign in to LaunchPad" is centered. There are two input fields: "Username" and "Password". The "Password" field has a small eye icon to its right. A blue "Sign In" button is located at the bottom of the form.



The image shows the "Enter your Password" screen. It features a title "Enter your Password" at the top, followed by a single password input field. Below the field is a blue "Login" button. At the bottom, there are two links: "Send One-time Password" on the left and "Forgot Password?" on the right.

# System Maintenance

- 2<sup>nd</sup> weekend of each month
- Also weekly each Saturday night 10:45 PM to 11:15 PM (temporary)
- This is when the vendor installs updates to the system
- System may not be available during these times



# Sample Screenshots

- Following screenshots are examples of what parents see when they log into Skyward Family Access
- Every place there is a blue text – there is a link to more details

# Family Access – Skyward Parent Portal

The screenshot displays the Skyward Family Access Parent Portal. At the top left is the Skyward logo. The main header area includes the text "Family Access" and a "Parent/Guardian Name" field. On the right side of the header, there are links for "My Account" and "Exit". A left-hand navigation menu lists various options: Home, Calendar, Gradebook, Attendance, Student Info, Schedule, Discipline, Test Scores, Activities, Student Services, Academic History, Portfolio, Health Info, and Login History. A dropdown menu is open, showing "All Students" and two other options. A red box highlights the text "All students assigned in Skyward will show up at the top." in the main content area. On the right side, there is a "Upcoming Events" section with a "Calendar" link, listing events such as "First 4 weeks Participation", "Variables and Practice Quests", "Unit 1 Grammar Lessons 1& @", "Quizizz Test Review", and "College Admission Game".

SKYWARD

Family Access

Parent/Guardian Name

My Account Exit

All Students

All students assigned in Skyward will show up at the top.

Upcoming Events Calendar

Today, Wed Sep 11, 2019

First 4 weeks Participation

Today, Wed Sep 11, 2019

Variables and Practice Quests

Thu Sep 12, 2019

Unit 1 Grammar Lessons 1& @

Fri Sep 13, 2019

Quizizz Test Review

Fri Sep 13, 2019

PROGRESS REPORT 1 Ends

Fri Sep 13, 2019

PROGRESS REPORT 1 Ends

Wed Sep 18, 2019

College Admission Game

# Calendar

- Shows class, school and district events, including homework assignments if the teacher has published them
- Click for details

The screenshot shows a calendar for September 2019. The interface includes navigation buttons for 'Today', 'Month', 'Week', and 'Day'. The calendar grid displays events for each day of the month. A pop-up window is open over the event 'Preliminary Unit Review (85)' on Friday, September 13th, 2019. The pop-up provides the following details:

- When:** Fri, Sep 13th, 2019
- Regarding:** ~~Classroom Activities~~
- Class:** Spanish 1, Period 6
- Teacher:** ~~XXXXXXXXXX~~
- Grade:** 85
- School:** ~~XXXXXXXXXX~~

Additional options in the pop-up include 'Show Assignment Details' and 'Export to Personal Calendar'.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Engineering Class (100)	2 No School - Labo (1521) No School - Labo (1702) Holiday (1521) Holiday (1702)	3 No School - Hurri (1521) No School - Hurri (1702)	4 No School - Hurri (1521) Tower Challenge (110) Poor Dead Fred (100) Theory and Law (5 qt) (0) Observation and Ir (100) No School - Hurri (1702)	5 Moving Man (80) Participation (100)	6 Absent Weekly Participatic (100) Participation (100) Week 4 Participati (100)	7 Summer Reading As (30) Quiz: Central Idea, T (80)
8	9 Hot Wheels Motor (100) Participation	10	11	12	13 Preliminary Unit Rev (85) Participation Weekly Participatic (100) PROGRESS REPORT Ends PROGRESS REPORT Ends	14
15	16	17	18 Fit Day -	19	20	21
22	23	24	25 Fit Day -	26	27	28





# In Progress Averages

- Shows individual assignment grades used for progress report or report card averages


RC1 Progress Report

Peers as Partners in Learning (Period 5)

**Summary** Grade Mark Legend Assignment Category Summary

RC1 Grade (08/12/2019 - 10/16/2019)	Score (%)
100	100.00


Participation, 100.00%






Due	Assignment	Grade	Score(%)	Points Earned	Missing	No Count	Absent
<b>Participation</b>							
<i>weighted at 75.00%, adjusted to 100.00%</i>							
09/06/19	Letter to Laurie	100	100.00	100 out of 100			
09/06/19	Daily Service	100	100.00	100 out of 100			
08/30/19	Daily Service Points	100	100.00	100 out of 100			
08/29/19	PIT Crew Training	100	100.00	100 out of 100			
08/19/19	Information Packet	100	100.00	100 out of 100			
<b>Test</b>							
<i>weighted at 25.00%, adjusted to 0.00%</i>							
<i>There are no Test assignments</i>							

# Completed Term Grades (not yet visible)

- Shows grades that are used to calculate the final grade

**S1 Progress Report** 

Algebra 2 Honors (Period 5B)   

**Summary** [Grade Mark Legend](#)

S1 Grade (08/10/2018 - 12/20/2018)	Score (%)
A	89.84
<b>Grade Breakdown:</b>	
Q2: B (50% of Sem 1 grade)	89.15
Q1: A (50% of Sem 1 grade)	90.53

Due	Assignment	Grade	Score(%)	Points Earned	Missing	No Count	Absent
<b>Assignments</b>							
	Q2 (weighted at 80.00%)	B	85.53	641.5 out of 750			
	Q1 (weighted at 80.00%)	A	90.25	731 out of 810			
12/07/18	Test 6	C	70.00	70 out of 100			

# Canvas “Grade Pass Back”

- Teachers can enter assignments and grades in Canvas for daily assignments. (No more double entry for teachers)
- Automated integration with Canvas will then send that data to Skyward
- Grade calculations are then completed in Skyward Gradebook for progress reports, report cards and transcripts

Category Maintenance	
Score Method	
Grades based on total points	
<a href="#">Use These Categories For My Other Classes</a>	
Categories Used	
Category ▲	Category Description
FOR	Formative
Hw	homework
LAB	Lab
PART	Participation
QUIZ	Quiz
SUM	Summative
TEST	Test



# Secondary Attendance

- Shows student absences and tardies

**Attendance** [Absence Requests](#)

Today's Attendance: Mon Apr 29, 2019

No Absences or Tardies were recorded for [REDACTED]

[REDACTED] (High)

**Fri Apr 19, 2019**

Class	Attendance	Period
<a href="#">English Honors 1</a>	Unexcused	7

**Wed Apr 10, 2019**

Class	Attendance	Period
<a href="#">Culinary Arts 1/Level 2</a>	Unexcused	1
<a href="#">Advanced Placement Human Geogr</a>	Unexcused	2
<a href="#">Biology 1 Honors</a>	Unexcused	3
<a href="#">Creating Three-Dimensional Art</a>	Unexcused	4
<a href="#">Algebra 2 Honors</a>	Unexcused	5
<a href="#">Spanish 1</a>	Unexcused	6

**Mon Apr 1, 2019**


Class	Attendance	Period
<a href="#">Algebra 2 Honors</a>	School Activity	5
<a href="#">Spanish 1</a>	School Activity	6
<a href="#">English Honors 1</a>	School Activity	7

# Student Information

- Shows basic student demographic information
- Pictures will show if imported – school controlled

### Student Information

[Request Changes for \[Student ID\]](#)



Home: [Redacted]

Call: [Redacted]

[Redacted]

Phone: (407) 320-[Redacted] **High**

Principal: [Redacted]

Grade: 09
Status: Active (Full-time)

[View \[Redacted\] Family](#)

Gender: Male	Age (Birthday): 14 ([Redacted]/2004)		
Language: English	Graduation Year: 2022		
Other ID: 141311	Community Service: 0.00 Hours		
Cell: [Redacted]	Cell: [Redacted]		

Emergency Contacts	Primary Phone	Second Phone	Third Phone	Employer's Phone	Home Email
[Redacted]	[Redacted]	[Redacted]	[Redacted]		[Redacted]
[Redacted]	[Redacted]	[Redacted]			
[Redacted]	[Redacted]	[Redacted]			

# Elementary Schedule

- Shows student's schedule with class, days of week, room and teacher
- Classes are setup in 15 minute increments, so they will show up multiple times under each Period

Family Access

My Account | Email History | Exit

Home | Calendar | Gradebook | Attendance | Student Info | **Schedule** | Discipline | Test Scores | Student Services | Academic History | Portfolio | Rtl Info | Health Info | Login History

**Schedule**

Currently Scheduled Class: Tue Apr 30, 2019 12:19pm

Has no scheduled classes today.

ES) Display Options Current Year Weekday By Term Matrix *The current term is highlighted.*

2019 - 2020 Print Schedule	Term 1 (08/12/19 - 10/16/19)	Term 2 (10/21/19 - 12/20/19)	Term 3 (01/07/20 - 03/12/20)	Term 4 (03/23/20 - 05/27/20)
Period 0	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building
	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building	HOMEROOM Days M,T,W,R,F Room 103 Main Building
Period 1 (8:45 AM - 9:00 AM)	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg
Period 2 (9:00 AM - 9:15 AM)	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg
Period 3 (9:15 AM - 9:30 AM)	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg	Language Arts-Grade Three Days W Room 801 800 Bldg

# Secondary Schedule

- Shows student's schedule with class, days of week, room and teacher

Schedule	
Currently Scheduled Class: Mon Apr 29, 2019 2:35pm	
Done with classes for the day.	
High) <a href="#">Display Options</a> <b>Current Year</b> <input type="radio"/> Weekday By Term <input checked="" type="radio"/> Matrix	
<b>2018 - 2019</b> <a href="#">Print Schedule</a>	<b>Term 4</b> (03/25/19 - 05/28/19)
<b>Period 1</b> (7:20 AM - 8:10 AM)	<a href="#">Culinary Arts 1/Level 2</a> Days M,T,W,R,F Room 8011
<b>Period 2</b> (8:15 AM - 9:05 AM)	<a href="#">Advanced Placement Human Geogr</a> Days M,T,W,R,F Room 8021
<b>Period 3</b> (9:15 AM - 10:10 AM)	<a href="#">Biology 1 Honors</a> Days M,T,W,R,F Room 12003
<b>Period 4</b> (10:15 AM - 11:05 AM)	<a href="#">Creating Three-Dimensional Art</a> Days M,T,W,R,F Room 5022
<b>Period 5B</b> (11:10 AM - 12:00 PM)	<a href="#">Algebra 2 Honors</a> Days M,T,W,R,F Room 5216
<b>Period 6</b> (12:35 PM - 1:25 PM)	<a href="#">Spanish 1</a> Days M,T,W,R,F Room 13011
<b>Period 7</b> (1:30 PM - 2:20 PM)	<a href="#">English Honors 1</a> Days M,T,W,R,F Room 8236

# Test Scores - Summary

- Shows a list of the test scores in Skyward
- Show Scores will give the details

Test Scores	
Test Date	Test
10/10/2018	PSA ( <a href="#">Show Scores</a> )
05/01/2018	FC2-FCAT2.0 ( <a href="#">Show Scores</a> )
05/01/2018	FSAE3-FSAEOCGeometry ( <a href="#">Show Scores</a> )
04/01/2018	FSARO-FSAELAReading ( <a href="#">Show Scores</a> )
10/11/2017	PSA ( <a href="#">Show Scores</a> )
05/01/2017	ECS-FloridaECSCivics ( <a href="#">Show Scores</a> )
05/01/2017	FSAE1-FSAEOCALgebra1 ( <a href="#">Show Scores</a> )
04/01/2017	FSARO-FSAELAReading ( <a href="#">Show Scores</a> )
04/01/2016	FSAMO-FSAMathematics ( <a href="#">Show Scores</a> )
04/01/2016	FSARO-FSAELAReading ( <a href="#">Show Scores</a> )

# Test Scores - Detail

- Shows the details of each test scores

FSA EOC Geometry Scores for [REDACTED]

Section: Admin - Admin

	ADMIN DATA
(1) TEST SCHL	[REDACTED]
(2) TEST GRD	08
(3) TEST USE	
(4) ALT ADMIN	
(5) RSN NOT TEST	
(6) DISTRICT NUMBER	[REDACTED]
(7) TEST FORM	7

Section: SCORES - SCORES

	ACHIEVEME LEVEL	SCALE SCORE	RAW SCORE	PASS	POINTS EARNED	POINTS POSSIBLE	after Scan#	SCALE SCORE
(1) Geometry	5	551	50	Y			U03846196	
(2) CongruSimiTrig					23	27		
(3) Circles,GM&GP					20	22		
(4) ModelingWithGeo					7	9		

# Student Services

- Shows Exceptional Student Education data

### Student Services

**Unread Forms**

has 0 unread forms.  
has 0 unread forms.

This student has not had any Student Services information recorded.

[Display Options](#) **Current Evaluation Info**

Case Manager:

Evaluation Information	
Type of Evaluation:	Initial Evaluation
Evaluation Start:	Mon Dec 10, 2018
Case Due:	Fri Feb 9, 2018
Evaluation Completed:	Fri Oct 20, 2017
Next Evaluation:	Fri Dec 10, 2021

Consent Information	
Evaluation Permission:	Fri Oct 20, 2017
District Received:	Fri Oct 20, 2017
Placement Consent:	Tue Nov 7, 2017

Exceptionalities	
Occupational Therapy	
Language Impaired	
Developmentally Delayed (Primary)	

# Academic History

- Shows the student's historical grades

2017 - 2018, Grade 08														
Class	Terms	P1	CZ	Q1	P2	Q2	S1	S1 EOC	P3	Q3	P4	Q4	S2	S2 EOC
8TH HOMEROOM	1 - 4													
Vocational Employability Skill	1 - 4	A		A	A	A	A		A	A	A	A	A	
Geometry HONORS	1 - 4	A		B	A	A	B	B	B	A	B	A	A	A
Bioscience	1 - 2	A		A	A	A	A							
M/J Comprehensive PE 7/8	3 - 4									A	A	A	A	
M/J Language Arts 3, Gifted	1 - 4	A		A	A	A	A		A	A	A	A	A	
M/J Physical Science ADV	1 - 4	A		A	A	A	A		A	A	A	A	A	
M/J PRE AP U S History	1 - 4	A		A	A	A	A		A	A	A	A	A	
Virtual Lab	1 - 2													
Workplace Technology Applications/Level 2	3 - 4								A	A	A	A	A	









# Portfolio

- Documents which have been posted by the school to the system
  - Progress Reports
  - Report Cards
  - Attendance Letters

Portfolio - Attachments		
Winter Park HS Report Cards is not available for [redacted]		
Winter Park HS Report Directory is not available for [redacted]		
[redacted]		
Description	Type	Created
1411-2019-2020 Report Card 1	Report Card 1	Mon Oct 28, 2019 9:50pm
1411-2019-2020 Progress Report 1	Progress Report 1	Mon Sep 16, 2019 11:23pm

# Health Information

- Shows ESE and other Health data

Health Information 						
 <a href="#">Display Options</a> <i>Health Conditions</i>						
Health Condition	School Year	School	Status	Treatment	Examined By	Referred By
There are currently no Health Conditions for 						
 <a href="#">Display Options</a> <i>Health Conditions</i>						
Health Condition	School Year	School	Status	Treatment	Examined By	Referred By
Developmentally Delayed	2019-2020	  ELEMENTARY	Active			

# Login History

- Shows history of parent logins and the areas which were accessed

Login History				
Date	Time	IP Address	Product	Areas Viewed
Mon Apr 29, 2019	2:21pm	10.1.208.56	Family Access	<a href="#">View Areas</a>
Mon Apr 29, 2019	2:05pm	10.1.208.56	Family Access	<a href="#">View Areas</a>
Mon Apr 29, 2019	9:23am	10.1.208.56	Family Access	<a href="#">View Areas</a>
Sun Apr 28, 2019	3:03pm	10.1.208.56	Family Access	<a href="#">View Areas</a>
Fri Apr 26, 2019	7:39pm	10.1.208.56	Family Access	<a href="#">View Areas</a>
Sun Apr 21, 2019	8:02am	10.1.208.56	Family Access	<a href="#">View Areas</a>
Fri Apr 19, 2019	3:30pm			
Fri Apr 19, 2019	12:47pm			
Thu Apr 18, 2019	6:11pm			
Thu Apr 18, 2019	3:07pm			
Thu Apr 18, 2019	2:35pm			
Thu Apr 18, 2019	12:35pm			
Mon Apr 15, 2019	8:40pm			
Wed Apr 10, 2019	9:00am			
Tue Apr 9, 2019	1:50pm			
Mon Apr 8, 2019	1:41pm			
Sat Apr 6, 2019	10:31pm			
Fri Apr 5, 2019	2:03pm			
Fri Apr 5, 2019	6:34am			

Areas Viewed on Mon Apr 29, 2019 at 2:21 pm			
Area	Time	Student	School
Portfolio	2:43:51pm	EMILAN ANDRESON [parent]	Clarend High
Academic History	2:41:02pm	EMILAN ANDRESON [parent]	Clarend High
Test Scores	2:38:48pm	EMILAN ANDRESON [parent]	Clarend High
Schedule	2:35:57pm	EMILAN ANDRESON [parent]	Clarend High
Student Info	2:33:07pm	EMILAN ANDRESON [parent]	Clarend High
Absence Notification	2:32:52pm	EMILAN ANDRESON [parent]	Clarend High
Attendance	2:31:06pm	EMILAN ANDRESON [parent]	Clarend High
Gradebook	2:21:10pm	EMILAN ANDRESON [parent]	Clarend High
Home	2:21:06pm	EMILAN ANDRESON [parent]	Clarend High

# My Account

- Account Settings – can help verify data for LaunchPad account registration
- No PW change here – in LaunchPad

### Account Settings

Email:

Phone:    Ext:

Ext:

I'm Using a Screen Reader

Outline Links When Focused

Family Access Login:

Password Last Changed:

**Password not controlled here - controlled by LaunchPad**

Address (Mailing Address)

Street Number:  Street Dir:  Street Name:

SUD:  #  P.O. Box:

Address 2:

Zip Code:  Plus 4:  City/State:

County:

**Address Preview:**

OCOE, FL 34761  
ORANGE

# Other Modules in the Future

- New Student Online Enrollment:
  - Online registration for students who have never been in OCPS before
- Online Forms:
  - Collection of various different types of data from parents and students
  - Parents have the ability to update their data annually
  - Will replace the large packet that parents must fill out each year for each of their students

# Parent/Guardian Skyward Website

- Documentation on how to access and use the system are included on the Skyward Parent website
- Each communication will be listed here with a date and summary
- Refer back to this website for all Skyward information
- Parent login issues form is located on this website

# Issues with Parent Access

- All system and technical issues have been resolved
- 99% of all parents are now able to log into Family Access – if their data has been entered correctly by the school into Skyward
- **CONTACT YOUR SCHOOL IF YOU ARE HAVING ISSUES**
- Cell # or email address contained in Skyward MUST be used to register for a LaunchPad account
- Each parent/guardian wanting a separate login to Family Access must use a different cell # or email account (which again must be entered in Skyward correctly by the school)

# Issues with Parent Access (cont.)

- If you experience issues with setting up a LaunchPad account or seeing students in Family Access, contact your school.
- The school has steps they must complete to correct your data. They must also verify your identity.
- If there is still an issue, then the parent completes a “Parent Form for LaunchPad or Skyward Family Access Concerns” (on Skyward Parent website referenced earlier)



[8/7/19: Parent Form for LaunchPad or Skyward Family Access Concerns](#)

- The school will then submit that form to the district for more complex corrections. You may receive a call from district support staff in this case.



# Skyward Parent Website

## Skyward – Parent/Guardian Frequently Asked Questions

Questions	Answers
1. Where can I find information about Skyward?	Go to <a href="http://www.OCPS.net">www.OCPS.net</a> , then Students and Parents, then Skyward. This is the parent <a href="#">website</a> for all Skyward information.
2. How do I register for a Skyward account?	Go to the website above and then click on “How to Register”.
3. Will I have both an OCPS Parent Portal login and a Skyward login?	No - you will only have an account for the OCPS Parent Portal – you will not have a direct Skyward account. The OCPS Parent Portal verifies your identity from Skyward data.
4. What do I do if I have a problem registering for the OCPS Parent Portal?	Contact the registrar or Skyward Site Coordinator at your school. They will verify a few correction steps and then they may need to send the issue on to the district for correction. You may be asked to complete a “Help Form” or “Parent Portal Concerns Form” which can be found on the website above. Provide the form to the school so they can research your issue.
5. What is my user name for my LaunchPad (OCPS Parent Portal)?	Your email or cell phone number. These MUST match what has been entered in Skyward. You will get a message stating “your account information was not found” if these do not match what is in Skyward.

# Transcripts

- Every college calculates their own GPA according to their requirements – OCPS GPAs are not used by colleges
- It is up to each college how they will weight advanced courses – again this is different from how OCPS weights advanced courses
- Transcripts will be provided by each high school to 11<sup>th</sup> & 12<sup>th</sup> graders each year to verify
- Format of transcripts is controlled by FL DOE
- Transcripts are produced from Skyward after transcript is received back from FL DOE – minimum 1 day turn around time
- Schools submit requests for all transcripts – print or to colleges



# Transcript Example



# PARENT ACADEMY

## SESSION REVIEW

We invite you to take 5 minutes to provide us with your feedback about your experience.

There are 3 ways to access survey:

1. Enter the link below from a computer or smart phone:

<http://bit.ly/OCPSPA>

2. Complete handout

3. Scan this QR code with your smart device to go directly to the survey



<http://bit.ly/OCPSPA3>